COMPULSORY 01	
PROGRAM	BAMMC
YEAR	TYBAMMC-ADVERTISING
SEMESTER	V
COURSE:	COPYWRITING
COURSE CODE	BAMMC DRGA-501
PAPER	DRGA (COMPULSORY)
TOTAL MARKS	100 (75:25)
NO OF LECTURES	48

SEMESTER V	
COURSE CODE	COURSE NAME & DETAILED SYLLABUS
BAMMC DRGA-501	COPYWRITING
COURSE OUTCOME:	

- 1. To familiarize the students with the concept of copywriting as selling through writing
- 2. To learn the process of creating original, strategic, compelling copy for various mediums
- 3. To train students to generate, develop and express ideas effectively
- 4. To learn the rudimentary techniques of advertising headline and body copywriting, the economy of words and thought peculiar to this type of writing, and the necessity of creative thinking in written expression.
- 5. In an ad agency, as a copywriter, one cannot "Just be creative and express self" here one is in a 'creative professional', and have to be able to use the power of creativity for a commercial/business reason as someone is paying you to get a problem solved, using your creativity.
- **6.** There are two basic disciplines through which we make our communication verbal/written and visual, and both need different skills-sets to master them. The structure of the syllabus is designed to hone the necessary skills required for these two diverse disciplines.

	MODULE	DETAILS	LECTURES
1	MODULE I		10
	1.INTRODUCTION TO	a. Basics of copy writing	
	COPYWRITING	b. Responsibility of Copy writer	
	2.CREATIVE	a. How to inculcate a 'creative thinking attitude'.	
	THINKING	b. The idea incubation process	
		c. What's the Big Idea? - How to get to the ONE	
		BIG IDEA that will inspire creative	
		d. Crafting the reasons why consumers should	
		believe your brand and act	
	3.IDEA GENERATION	Idea generation techniques:	
	TECHNIQUES	eg. Brainstorming, Triggered brainwalking,	
		Questioning assumptions, Picture prompts,	
		Scamper, Observation, Referencing, Interaction,	
		Imagination, Dreams, and Creative Aerobics	
	4.TRANSCREATIVITY	a. Introduction	

COMPULSORY 01	
PROGRAM	BAMMC
YEAR	TYBAMMC-ADVERTISING
SEMESTER	V
COURSE:	COPYWRITING
COURSE CODE	BAMMC DRGA-501
PAPER	DRGA (COMPULSORY)
TOTAL MARKS	100 (75:25)
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SEMESTER V	
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		Scamper, Observation, Referencing, Interaction,	
		Imagination, Dreams, and Creative Aerobics	
	4.TRANSCREATIVITY	a. Introduction	

		b. Purpose	
2	MODULE 2	WRITING FOR ADVERTISING	08
	1. BRIEFS	a. Marketing Brief	
		b. Creative Brief	
	2.WRITING	a. Tone of Voice	
	PERSUASIVE COPY	b. What's the Tone?	
		c. Tonality and character matters,	
		d. How to make your Writing, walk, Talk, and	
		breathe	
		e. Creating Breakthrough Writing	
		f. How to Control the "Command Center" in Your	
		g. Prospect's Mind	
		h. How to Change Perception	
_	Monyana	i. Emotionality, Storytelling	40
3	MODULE 3	CURRENT ADVERTISING CAMPAIGNS	12
	COPY WRITING STYLE	Two current campaigns for each of the following	
	OF CURRENT	agencies including TVC, Print, Outdoor and	
	ADVERTISING	digital should be studied, and analyzed in the class room.	
	CAMPAIGNS OF THE BEST ADVERTISING		
	AGENCIES FOR THEIR	a. JWT b. Ogilvy	
	CLIENTS.	c. Lowe Lintas	
	CLIEN 13.	d. FCB Ulka	
		e. DDB Mudra	
		f. Publicize Worldwide	
		At least three international awards winning	
		previous year campaign (one or two year	
		previous) should be analyzed and discussed in	
		the class room.	
		Student to be taught the following when	
		discussing the Campaigns:	
		a. Copy writing style	
		b. Idea and concept	
		c. How copy is varied for differ media	
		d. Copy for children, youth, women, Senior citizens,	
		executives millianials, Baby Boomers, Gen X, Gen	
		Y, Gen Z	
		e. Advertising appeals	
		f. Tone of Voice	
		g. Story telling	
4	MODULE 4	MEDIA AND AUDIENCES	10
	1.WRITING COPY FOR	a. Print: Headlines, sub headlines, captions, body	
	VARIOUS MEDIA	copy, and slogans	
		b. Television: Storyboard, Storyboarding	
		Techniques, Balance between words and visuals	
		Power of silence, formats of TVS's	
		c. Outdoor posters	
		d. Radio	
		e. Digital copy for social media like facebook,	

		b. Purpose	
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		Power of silence, formats of TVS's	
		c. Outdoor posters	
		d. Radio	
		e. Digital copy for social media like facebook,	

		Instagram etc	
		f. Copy for web page	
	2.WRITING COPY FOR	a. Children,	
	VARIOUS AUDIENCES	b. Youth,	
		c. Women,	
		d. Senior citizen and	
		e. Executives	
		f. Baby Boomers, Gen X, Gen Y (Millennials), Gen Z	
5	MODULE 5	WRITING COPIES, APPEALS, EXECUTION	<u>08</u>
	MODULE 5	STYLES AND EVALUATION	
	1. HOW TO WRITE	a. Direct mailer,	
	COPY FOR	b. Classified,	
		c. Press release,	
		d. B2B,	
		e. Email copy	
		f. Advertorial,	
		g. Infomercial	
	2.VARIOUS TYPES OF	a. Rational appeals	
	ADVERTISING	b. Emotional appeals: Humor, Fear, Sex appeal,	
	APPEALS AND	Music	
	EXECUTION STYLES	c. Various advertising execution techniques	
		d. The techniques Evaluation of an Ad Campaign	
	3.THE TECHNIQUES	a. Evaluate the ad in terms of its efficacy, that is, to	
	FOR EVALUATION OF	what extent the campaign has achieved its set	
	AN AD CAMPAIGN	objectives;	
		b. Learn to appreciate the aesthetic aspects of the	
		ad - how the ad looks, its layout, colour scheme,	
		typography, balance etc.	
	33.	Corruption issues faced by the common man	
	34.	Challenges faced by senior citizens and the	
		physically/ mentally challenged.	

BOS SYLLABUS SUB-COMMITTEE MEMBERS

- 1. PROF.DR HANIF LAKDAWALA (CONVENER)
- 2. PROF. RANI D'SOUZA (SUBJECT EXPERT)

MANDATORY REQUIREMENT:

COPY WRITING LECTURES COMPULSORY SHOULD BE HELD IN AUDIO VIDEO ROOM WITH PROPER PROJECTOR AND SOUND

INTERNALS (The objective of internal exercise is to help the learner acquire skills)
25 MARKS

Producing the following:

- a. 30 secs to two mins TVC: Marks shall be assigned for quality of screenplay, content of the film, narrative, preproduction and post-production quality.
- b. A poster on any one social issue.

Every student should be instructed to maintain a scrap book where they write copy for one brand every week.

Reference Book

- 1. Looking Away by Harsh Mandar
- 2. Copywriting By I.Jonathangabay Frsa
- 3. Copywriting: Successful Writing For Design, Advertising And Marketing

		Instagram etc	
		f. Copy for web page	
	2.WRITING COPY FOR	a. Children,	
	VARIOUS AUDIENCES	b. Youth,	
		c. Women,	
		d. Senior citizen and	
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- Book By Mark Shaw
- 4. The Adweek Copywriting Handbook: The Ultimate Guide To Writing Powerful Advertising And Marketing Copy From One Of America'S Top Copywriters Paperback By <u>Ioseph Sugarman</u>
- 5. The Copywriter's Handbook: A Step-By-Step Guide To Writing Copy That Sells Book By Robert Bly
- 6. Hey, Whipple, Squeeze This: The Classic Guide To Creating Great Ads
- 7. By Luke Words That Sell: More Than 6000 Entries To Help You Promote Your Products, Services, And Ideas Paperback By Richard Bayan Sullivan, Sam Bennett, Edward Boches

COMPULSORY 02	
PROGRAM	BAMMC
YEAR	TYBAMMC -ADVERTISING
SEMESTER	V
COURSE:	ADVERTISING & MARKETING RESEARCH
COURSE CODE	BAMMC DRGA-502
PAPER	DRGA (COMPULSORY)
TOTAL MARKS	100 (75:25)
NO OF LECTURES	48

SEMESTER V	
COURSE CODE	COURSE NAME & DETAILED SYLLABUS
BAMMC DRGA-502	ADVERTISING & MARKETING RESEARCH
COURSE OUTCOME:	

- 1. The course is designed to inculcate the analytical abilities and research skills among the students.
- 2. To understand research methodologies Qualitative Vs Quantitative
- 3. To discuss the foundations of Research and audience analysis that is imperative to successful advertising.
- **4.** To understand the scope and techniques of Advertising and Marketing research, and their utility.

	MODULE	DETAILS	LECTURES	
I	Fundamentals of What is Literature review			
	Research	2. Statement of the problem		
		3. Aims and objectives' of the study		
		4. Relevant Research questions		
2	Research design	1. Meaning, Definition, Need and Importance,	03	
		2. Scope of Research Design		
		3. 2. Types- Descriptive, Exploratory and Causal.		
3	Preparing	Survey instruments	03	
	Questionnaire	2. Designing the questioning using projective		
		3. technique for Qualitative research		
		4. Designing the Questionnaire using attitude		
		5. measuring scale for Quantitative research		

- Book By Mark Shaw
- 4. The Adweek Copywriting Handbook: The Ultimate Guide To Writing Powerful Advertising And Marketing Copy From One Of America'S Top Copywriters Paperback By <u>Ioseph Sugarman</u>
- 5. The Copywriter's Handbook: A Step-By-Step Guide To Writing Copy That Sells Book By Robert Bly
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		4. Designing the Questionnaire using attitude		
		5. measuring scale for Quantitative research		

4	Sampling	 Meaning of Sample and Sampling, Process of Sampling Methods of Sampling: Non Probability Sampling – Convenient, Judgment, Quota, Snow Ball, Probability Sampling – Simple Random, systematic, Stratified, Cluster, Multi Stage. 	06
5	Preparing data sheet and data processing	Preparation of data sheet in excels format and rearranging the data as per the requirement of the Statistical software such as SPSS and the statistical tool.	03
6	Data Analysis	Data collected are to be presented and analyzed. Students will have to choose the methods that best Suite the data collected. Data could be presented using tables, pie charts, bar charts, histogram etc. Data presented should be accompanied with the interpretation of the associations and relationships Among the data groups with the appropriate implication to the study or the unit of study. The summary of interpretation should provide answers to the research Questions.	03
7	Methods of Data Analysis	The interpretations based on Descriptive statistics should include mode, mean, median, Range, Variance, Standard deviation, Kurtosis, and Skewness. Any of the following multivariate analysis may be used such as Regression, Correlation, t test, factor analysis and discriminant analysis	04
8	Report Writing	FORMAT OF RESEARCH REPORTS The research report shall have the following Components. 1. Title page 2. Index 3. Introduction and Research objective 4. Industry Overview 5. Literature Review 6. Statement of the Problem 7. Statement of Hypothesis (Min two hypothesis) 8. Research Methodology and Research Design 9. Data Analysis and Interpretations 10. Findings 11. Conclusion 12. Suggestions 13. Annexure (questionnaires) 14. Bibliography	06
9	Advertising Research	1. Introduction to Advertising Research 2. Copy Research: a. Concept testing, b. Name 3. testing, c. Slogan testing 4. Copy testing measures and methods: a. Free 5. association, b. Direct questioning, c. Direct 6. Mail tests, d. Statement comparison tests, e.	10

4	Sampling	 Meaning of Sample and Sampling, Process of Sampling Methods of Sampling: Non Probability Sampling – Convenient, Judgment, Quota, Snow Ball, Probability Sampling – Simple Random, systematic, Stratified, Cluster, Multi Stage. 	06
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		7. Qualitative interviews, f. Focus groups	
		8. Pretesting:	
		A. Print Pretesting: a. Consumer Jury Test,	
		B. Portfolio test,	
		C. Paired comparison test,	
		D. Order-of-merit test,	
		E. Mock magazine test,	
		F. Direct mail test.	
		G. Broad casting Pretesting:	
		a. Trailer tests,	
		b. Theatre tests,	
		c. Live telecast tests, d. Clutter tests	
		H. Challenges to pre-testing. Example: The	
		Halo effect	
		9. Post testing:	
		a) Recall tests,	
		b) Recognition test,	
		c) Triple association test,	
		d) Sales effect tests ,	
		e) Sales results tests,	
		f) Enquires test	
	Physiological	1.Pupil metric devices,	03
	rating scales	2.Eye-movement camera,	
		3.Galvanometer,	
		4.Voice pitch analysis,	
		5. Brain pattern analysis	
10	10. Marketing	1. Introduction to Advertising Research 8	05
	Research	2. New product research,	
		3. Branding Research,	
		4. Pricing research,	
		5. Packaging research,	
	_	6. Product testing	
		TOTAL LECTURES	48

INTERNALS (The objective of internal exercise is to help the learner acquire skills)

25 MARKS

Sr. no.	Project/Assignment
01 Print Media	Content Analysis
02 Electronic Media	Flip class presentation
03 Field work	Feature based in Mumbai or vicinity on any one of the issues
	of social justice

BOS SYLLABUS SUB-COMMITTEE MEMBERS

- 1. Dr. Hanif Lakdawala (Convener)
- 2. Prof. Payal Agarwal (Subject Expert)
- 3. Prof Sangeeta Makkad (Subject Expert)

Guidelines for Internals:

a. Internals should focus on conducting field survey on either Marketing or Advertising research with sample size not less than $125\,$

Producing the following:

a. Complete Research report of the survey conducted

		7. Qualitative interviews, f. Focus groups	
		8. Pretesting:	
		A. Print Pretesting: a. Consumer Jury Test,	
		B. Portfolio test,	
		C. Paired comparison test,	
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Berkeley: UC Press, pp.281-300.

COLIDCE CODE

- Hafez, K. (2007), 'Entertainment Culture as the Core of Media Globalization', in Hafez, K., The Myth of Media Globalization, Polity, pp.82-99.
- Philip R Cateora and John L Graham, International Marketing_Irwin McGraw Hill 1999.
 William F Arens and Courtland L Bovee, Contemporary Advertising-Irwin 1994. Philip Kotler and Eduardo L Roberto, Social marketing strategies for changing public behaviour—The free Press-1989. Jib Fowles, Advertising and popular culture-Sage Publications 1996 Mary Cross, Advertising and Culture-Prentice Hall 2001

ELECTIVE 02	
PROGRAM	BAMMC
YEAR	TYBAMMC-ADVERTISING
SEMESTER	V
COURSE:	BRAND BUILDING
COURSE CODE	BAMMC EABB 1502
PAPER	2 DSE 1A (ELECTIVE)
TOTAL MARKS	100 (75:25)
NO OF LECTURES	48

COURSE CODE COURSE NAME & DETAILED SYLLABUS						
BAMMC EABB 1502 BRAND BUILDING						
COURSE OUTCOME	COURSE OUTCOME:					
1. 1. To unders	tand the awa	reness and growing importance of Brand Bui	lding			
2. 2. To know h	ow to build,	sustain and grow brands				
3. 3. To know the	he various n	ew way of building brands				
		bal perspective of brand building.				
MODULE		DETAILS	LECTURES			
1 INTRODUCT	ION TO BRA	ND BUILDING, IDENTITY, PERSONALITY	10			
AND POSITION	ONING					
1. Introduction	n Meani	ng, Product v/s Brand. Why brand matters				
to Brand	Proce	ss of Branding, Types of brand - National,				
Building	Retai	l,				
	Flank	er, Distributor, Luxury , Global brands)				
	Bran	d				
building blocks, Guidelines for effective branding,						
Brand Elements – types of brand elements						
2. Brand Iden	tity Consu	mer, Industrial, Retail, Classified, Corporate				
and Brand	,Public	service, ,Generic, National, Global,				
personality	Intern	ational, Social (CSR) and Advocacy				

SEMESTER V

COLIDCE NAME & DETAILED CVI LADIIC

Berkeley: UC Press, pp.281-300.

COLIDCE CODE

- Hafez, K. (2007), 'Entertainment Culture as the Core of Media Globalization', in Hafez, K., The Myth of Media Globalization, Polity, pp.82-99.
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ELECTIVE 02	
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SEMESTER	V
COURSE:	BRAND BUILDING
COURSE CODE	BAMMC EABB 1502
PAPER	2 DSE 1A (ELECTIVE)
TOTAL MARKS	100 (75:25)
NO OF LECTURES	48

COURSE NAME & DETAILED SYLLABUS			
BAMMC EABB 1502	BAMMC EABB 1502 BRAND BUILDING		
COURSE OUTCOME:			
1. 1. To understand the awareness and growing importance of Brand Bui			lding
2. 2. To know h	ow to build,	sustain and grow brands	
3. 3. To know the	he various n	ew way of building brands	
		bal perspective of brand building.	
MODULE		DETAILS	LECTURES
1 INTRODUCT	ION TO BRA	ND BUILDING, IDENTITY, PERSONALITY	10
AND POSITIONING			
1. Introduction	n Meani	ng, Product v/s Brand. Why brand matters	
to Brand	Proce	ss of Branding, Types of brand - National,	
Building	Retai	l,	
	Flank	er, Distributor, Luxury , Global brands)	
	Bran	d	
	buildi	ng blocks, Guidelines for effective branding,	
	Brand	Elements – types of brand elements	
2. Brand Iden	tity Consu	mer, Industrial, Retail, Classified, Corporate	
and Brand	,Public	service, ,Generic, National, Global,	
personality	Intern	ational, Social (CSR) and Advocacy	

SEMESTER V

COLIDCE NAME & DETAILED CVI LADIIC

	3. Brand	Product class, Consumer segmentation, Perceptual mapping, Brand benefits and attributes, Corne	02
	Positioning	stones of positioning strategy Basis	
	RRANDING I EVE	RAGING ,STRATEGIES, EQUITY , MODELS	08
	1. Brand	Line, Brand extension, Types of Brand Extensions,	00
	Leveraging	their advantages and disadvantages, Moving up/	
	Leveraging	Down, Co- branding	
	2. Brand	Multi- branding, Mix branding, Hierarchy-	
	Strategies	Building	
	3ti ategies	Equity at Different Hierarchy Levels, Brand	
		Product	
		Matrix, Brand Architecture- Breadth of a Branding	
		Strategy, Depth of a Branding Strategy.	
	3.Brand Equity	Elements/ Sources. Measurement. (Brand	
	and Models	awareness,	
	and Models	Brand loyalty) Models: Yand R – Graveyard model	
		Brand Asset Valuator, Brand Equity Ten, Inter	
		brand Equity brand	
}	RRAND RIIILDIN	G THROUGH IMPERATIVE, GLOBAL AND	10
	CORPORATE IMA		10
	1. Brand	Co-ordination across organization, Co-ordination	
	Imperatives	across geography, Re-branding, revitalizing, Rural	
	mperatives	Advertising and brands.	
	2.Global Brands	Emergence of global brands, Advantages and	
	2.diobai bi anao	Disadvantages, Global leadership brands and	
		position,	
		Globalization	
	3.Corporate	Corporate Image in Contemporary Management, ,	
	image	Advertising and Corporate Image	
	Building through		
	brands		
4		G THROUGH CSR ,BRANDS TO DIFFERENT	10
	SECTORS, BRAND	·	
	1.Brand	CSR as part of business environment management,	
	Building	How CSR activities can be used for Brand Building	
	though	,Social activities other than CSR to enhance the	
	Corporate	brand	
	Social		
	Responsibility		
	2. Conception	Important factors in conception and various	
	and	stages of	
	Growth	growth and maturity of brands with various case	
		studies	
	3.Branding in	Customer, Industrial, Retail and Service Brands	02
	Different		
	Sectors		
		TOTAL NUMBER OF LECTURES	48

	3. Brand	Product class, Consumer segmentation, Perceptual mapping, Brand benefits and attributes, Corne	02
	Positioning	stones of positioning strategy Basis	
	RRANDING I EVE	RAGING ,STRATEGIES, EQUITY , MODELS	08
	1. Brand	Line, Brand extension, Types of Brand Extensions,	00
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	Leveraging	Down, Co- branding	
	2. Brand	Multi- branding, Mix branding, Hierarchy-	
	Strategies	Building	
	3ti ategies	Equity at Different Hierarchy Levels, Brand	
		Product	
		Matrix, Brand Architecture- Breadth of a Branding	
		Strategy, Depth of a Branding Strategy.	
	3.Brand Equity	Elements/ Sources. Measurement. (Brand	
	and Models	awareness,	
	and Models	Brand loyalty) Models: Yand R – Graveyard model	
		Brand Asset Valuator, Brand Equity Ten, Inter	
		brand Equity brand	
}	RRAND RIIILDIN	G THROUGH IMPERATIVE, GLOBAL AND	10
	CORPORATE IMA		10
	1. Brand	Co-ordination across organization, Co-ordination	
	Imperatives	across geography, Re-branding, revitalizing, Rural	
	mperatives	Advertising and brands.	
	2.Global Brands	Emergence of global brands, Advantages and	
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		position,	
		Globalization	
	3.Corporate	Corporate Image in Contemporary Management, ,	
	image	Advertising and Corporate Image	
	Building through		
	brands		
4		G THROUGH CSR ,BRANDS TO DIFFERENT	10
	SECTORS, BRAND	·	
	1.Brand	CSR as part of business environment management,	
	Building	How CSR activities can be used for Brand Building	
	though	,Social activities other than CSR to enhance the	
	Corporate	brand	
	Social		
	Responsibility		
	2. Conception	Important factors in conception and various	
	and	stages of	
	Growth	growth and maturity of brands with various case	
		studies	
	3.Branding in	Customer, Industrial, Retail and Service Brands	02
	Different		
	Sectors		
		TOTAL NUMBER OF LECTURES	48

Sr. no.	Project/Assignment
01	Individual / Group – Presentation
	Brand augmentation for a well-known brand and campaign planning -
	market planning,
	strategy, segmentation, selection, advertising objective, Creative
	execution of the campaign,
	Campaign evaluation and measuring effectiveness

BOS SYLLABUS COMMITTEE MEMBERS

- 1. PROF. SHOBHA VENKATESH (CONVENER)
- 2. PROF.DR. RINKESH CHHEDA (SUBJECT EXPERT)
- 3. PROF PAYAL AGARWAL (SUBJECT EXPERT)
- 4. PROF. CHETAN DUBEY (INDUSTRY EXPERT)

References:

- 1. 1. David, A Aker, Building strong brands, the free press, 1996
- 2. Al Ries and Laura Ries, the 11 Immutable Laws of internet branding, Harper Collins, 2001
- 3. Brand management the Indian context Y L R Moorthi
- 4. Strategic Brand Management by Kevin keller, M.G Parameshwaran, Issac Jacob
- 5. Brand positioning Strategies for competitive advantage SubrotoSengupta
- 6. Kumar, Ramesh S, Marketing and branding-Indian scenario,---, 2007
- 7. Understanding Digital Marketing: Marketing Strategies for Engaging the Digital Generation (Paperback) Damian Ryan Gives an overview
- 8. What great brands do Building Principles that Separate the .. Denise Lee yo hn.
- 9. John Philip Jones, what's in a brand-building brand equity through advertising, Tata McGraw Hill
- 10. Brand Equity: An Indian Perspective by SangeetaTrott (Author), Vinod V. Sople (Author)

ELECTIVE 03	
PROGRAM	BAMMC
YEAR	TYBAMMC-Advertising
SEMESTER	V
COURSE:	AGENCY MANAGEMENT
COURSE CODE	BAMMC EAAM 1503
PAPER	3 DSE 1A (ELECTIVE)
TOTAL MARKS	100 (75:25)
NO OF LECTURES	48

	SEMESTER V
COURSE CODE	COURSE NAME & DETAILED SYLLABUS
BAMMC EAAM 1503	AGENCY MANAGEMENT
COURSE OUTCOME:	

Sr. no.	Project/Assignment
01	Individual / Group – Presentation
	Brand augmentation for a well-known brand and campaign planning -
	market planning,
	strategy, segmentation, selection, advertising objective, Creative
	execution of the campaign,
	Campaign evaluation and measuring effectiveness

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- 7. Understanding Digital Marketing: Marketing Strategies for Engaging the Digital Generation (Paperback) Damian Ryan Gives an overview
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- 9. John Philip Jones, what's in a brand-building brand equity through advertising, Tata McGraw Hill
- 10. Brand Equity: An Indian Perspective by SangeetaTrott (Author), Vinod V. Sople (Author)

ELECTIVE 03	
PROGRAM	BAMMC
YEAR	TYBAMMC-Advertising
SEMESTER	V
COURSE:	AGENCY MANAGEMENT
COURSE CODE	BAMMC EAAM 1503
PAPER	3 DSE 1A (ELECTIVE)
TOTAL MARKS	100 (75:25)
NO OF LECTURES	48

	SEMESTER V
COURSE CODE	COURSE NAME & DETAILED SYLLABUS
BAMMC EAAM 1503	AGENCY MANAGEMENT
COURSE OUTCOME:	

- 1. To acquaint the students with concepts, techniques and give experience in the application of concepts for developing an effective advertising campaign.
- 2. How an ad agency works and what opportunities exist
- 3. To familiarize students with the different aspects of running an ad agency
- **4.** To inculcate competencies thereby enabling to undertake professional work with advertising industry.

LECTURES 10
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- 1. To acquaint the students with concepts, techniques and give experience in the application of concepts for developing an effective advertising campaign.
- 2. How an ad agency works and what opportunities exist
- 3. To familiarize students with the different aspects of running an ad agency
- **4.** To inculcate competencies thereby enabling to undertake professional work with advertising industry.

LECTURES 10
08
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3	Module III		10
	1.Entrepreneurship	a. Entrepreneurship-	
		Definitions, Meaning Concept,	
		Functions, Need and	
		Importance.	
		b. Entrepreneurship-As	
		Innovation, risk taking and problem solving.	
		c. Social Entrepreneurship	
	2.Sources of capital	a. Personal investment.	
	for startup	b. Family	
	Company	c. Venture capital.	
		d. Angels Finance	
		e. Business incubators.	
		f. Government grants and subsidies.	
		g. Bank loans.	
	3.Creating and	a. Sources of new Ideas,	
	Starting the Venture	b. Methods of generating ideas,	
		creating problem solving,	
		c. product planning and	
		development process	
4	Module IV		10
	1.Business Plan for	a. Business plan introduction,	
	Setting up an Agency	b. Various Stages in setting up a	
	0.14 1 1	new Agency	
	2.Marketing plan of	a. The Marketing brief,	
	the client	b. Marketing Audit,	
		c. Marketing Objectives,	
		d. Marketing Problems and	
		Opportunities Review,	
		e. STP, f. Executing the plan,	
		g. Evaluating the plan	
5	Module V	g. Evaluating the plan	08
J	1.The Response	a. Traditional Response	00
	Process	Hierarchy Models: AIDA	
	1100033	b. Communications Objectives	
		c. DAGMAR: An Approach to	
		Setting Objectives	
	2.Agency	a. Various methods of Agency	
	Compensation	Remunerations	
	3.Growing the	a. The Pitch: request for	
	Agency	proposal, speculative pitches,	
		Pitch Process	
		b. References, Image and	
		reputation, PR	
	4.Sales Promotion	a. The Scope and Role of Sales	02
	Management	Promotion	
	<u> </u>	b. Reasons for the Increase in	
		Sales Promotion	
ldot	<u> </u>	I	I

3	Module III		10
	1.Entrepreneurship	a. Entrepreneurship-	
		Definitions, Meaning Concept,	
		Functions, Need and	
		Importance.	
		b. Entrepreneurship-As	
		Innovation, risk taking and problem solving.	
		c. Social Entrepreneurship	
	2.Sources of capital	a. Personal investment.	
	for startup	b. Family	
	Company	c. Venture capital.	
		d. Angels Finance	
		e. Business incubators.	
		f. Government grants and subsidies.	
		g. Bank loans.	
	3.Creating and	a. Sources of new Ideas,	
	Starting the Venture	b. Methods of generating ideas,	
		creating problem solving,	
		c. product planning and	
		development process	
4	Module IV		10
	1.Business Plan for	a. Business plan introduction,	
	Setting up an Agency	b. Various Stages in setting up a	
	0.14 1 1	new Agency	
	2.Marketing plan of	a. The Marketing brief,	
	the client	b. Marketing Audit,	
		c. Marketing Objectives,	
		d. Marketing Problems and	
		Opportunities Review,	
		e. STP, f. Executing the plan,	
		g. Evaluating the plan	
5	Module V	g. Evaluating the plan	08
J	1.The Response	a. Traditional Response	00
	Process	Hierarchy Models: AIDA	
	1100033	b. Communications Objectives	
		c. DAGMAR: An Approach to	
		Setting Objectives	
	2.Agency	a. Various methods of Agency	
	Compensation	Remunerations	
	3.Growing the	a. The Pitch: request for	
	Agency	proposal, speculative pitches,	
		Pitch Process	
		b. References, Image and	
		reputation, PR	
	4.Sales Promotion	a. The Scope and Role of Sales	02
	Management	Promotion	
	<u> </u>	b. Reasons for the Increase in	
		Sales Promotion	
ldot	<u> </u>	I	I

	25 MARKS	
Sr. no.	Project/Assignment	
01	Launch online campaign for Facebook, Instagram, YouTube, and	
	LinkedIn	
References		
1. Digital marketing by Vanadana Ahuja		
2. Social Media Marketing: a strategic approach by Barker and Barker		

ELECTIVE 06	
PROGRAM	BAMMC
YEAR	TYBAMMC-ADVERTISING
SEMESTER	V
COURSE:	DIRECT MARKETING & E-COMMERCE
COURSE CODE	BAMMC EADM 1506
PAPER	6 DSE 1A (ELECTIVE)
TOTAL MARKS	100 (75:25)
NO OF LECTURES	48

SEMESTER V		
COURSE CODE	COURSE NAME & DETAILED SYLLABUS	
BAMMC EADM 1506	DIRECT MARKETING & E-COMMERCE	
COURSE OUTCOME:		

- 1. To understand the awareness and growing importance of Direct Marketing
- 2. The objective is to use various direct marketing techniques (traditional and modern) for

reaching to ultimate customers and build up customer loyalty and database management

- 3. To understand increasing significance of E-Commerce and its applications in business and various sectors.
- 4. To provide an insight on Direct Marketing activities on various Social Media platforms through E-commerce and its emerging significance in business.

	MODULE	DETAILS	LECTURES
1	Introduction to Direct	ct Marketing , Integrated Marketing	10
	Communication& Cu	stomer Relationship Management	
	1.Introduction to	Meaning and Introduction to Marketing,	
	Marketing, Basics of	Evolution of	
	Direct and	Marketing, Study of Marketing Mix, Traditional	
	Interactive	Versus Modern Marketing Techniques, Meaning	
	Marketing, Legal	and Definition of Direct Marketing, Importance	
	framework towards	of Direct Marketing, Advantages and	
	Direct Marketing	Disadvantages of Direct Marketing, Approaches	
		of Direct Marketing, Reasons for the growth of	
		Direct Marketing, Techniques of Direct	
		Marketing, Economics of Direct Marketing,	
		Economics of Direct Marketing, Laws pertaining	
		to Patents, Trademark, Copyright, etc., Privacy -	

	25 MARKS	
Sr. no.	Project/Assignment	
01	Launch online campaign for Facebook, Instagram, YouTube, and	
	LinkedIn	
References		
1. Digital marketing by Vanadana Ahuja		
2. Social Media Marketing: a strategic approach by Barker and Barker		

ELECTIVE 06	
PROGRAM	BAMMC
YEAR	TYBAMMC-ADVERTISING
SEMESTER	V
COURSE:	DIRECT MARKETING & E-COMMERCE
COURSE CODE	BAMMC EADM 1506
PAPER	6 DSE 1A (ELECTIVE)
TOTAL MARKS	100 (75:25)
NO OF LECTURES	48

SEMESTER V		
COURSE CODE	COURSE NAME & DETAILED SYLLABUS	
BAMMC EADM 1506	DIRECT MARKETING & E-COMMERCE	
COURSE OUTCOME:		

- 1. To understand the awareness and growing importance of Direct Marketing
- 2. The objective is to use various direct marketing techniques (traditional and modern) for

reaching to ultimate customers and build up customer loyalty and database management

- 3. To understand increasing significance of E-Commerce and its applications in business and various sectors.
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	1.Introduction to	Meaning and Introduction to Marketing,	
	Marketing, Basics of	Evolution of	
	Direct and	Marketing, Study of Marketing Mix, Traditional	
	Interactive	Versus Modern Marketing Techniques, Meaning	
	Marketing, Legal	and Definition of Direct Marketing, Importance	
	framework towards	of Direct Marketing, Advantages and	
	Direct Marketing	Disadvantages of Direct Marketing, Approaches	
		of Direct Marketing, Reasons for the growth of	
		Direct Marketing, Techniques of Direct	
		Marketing, Economics of Direct Marketing,	
		Economics of Direct Marketing, Laws pertaining	
		to Patents, Trademark, Copyright, etc., Privacy -	

		The key Issue.	
	2.Integrated	Meaning, Introduction of IMC , Role of IMC in	
	Marketing	the	
	Communication	Marketing Process, Relationship of IMC with	
	versus Direct	Direct	
	Marketing	Marketing, Importance of IMC, Tools of IMC -	
		Advertising ,Sales Promotion, Publicity,	
		Personal	
		Selling, etc., Person to person ,Group Selling,	
		Direct	
		Mail, Direct response Television(DR-TV), Direct	
		Response Print Advertising, Catalogues, Inserts,	
		Videos, E-mail, Trade shows	
	3.Customer as the	What is Customer Relationship Management	02
			02
	only	(CRM), Importance of CPM, Planning and Dayslaning	
	project center:	Importance of CRM, Planning and Developing CRM,	
	Segmentation,	Customizing Products to different needs,	
	Targeting and		
	customer	Studying the	
	Focus	customers mix and Managing the Key	
		customers,	
		Relationship Marketing - Customer Loyalty, 3	
		Tasks of	
		Direct and Interactive Marketing = Customer	
		Acquisition, Development and Retention,	
2	Databasa Managam	Market Segmentation	00
2		ent, Marketing Strategies, Research Analysis	08
	and Testing, LTV Sur	-	
	1.Understanding the	Database Management: Meaning, Importance,	
	business of Direct	Functions of Database, Sources and uses of E-	
	Marketing –	database, Techniques of Managing Database -	
	Database	Internal/External, Steps in developing a	
	Management/	database, Advantages and Disadvantages of	
	Marketing Strategies	Database Management. Direct Marketing	
		Strategies: Meaning of Marketing Strategies -	
		Why it is needed, Internal and External	
		Analysis, Objectives of Strategies, Creating a	
	0.01	Direct Marketing Budget.	
	2.Direct Marketing	What is customer Life time Value (LTV),	
	Research and Testing	Factors	
		affecting Life time Value, How we use LTV, LTV	
		Sums (3 methods - Present/Historical and	
		Discounted), Using LTV analysis to compare the	
		Effectiveness of various marketing strategies.	
	3.Direct Marketing	List Selection, Prospecting, Product	
	O		
	Analysis	Customization, Response Modeling and	
	O		